

DISCOVERY SPACE MEMBERSHIP BENEFITS

- **Unlimited sessions** to the Discovery Space- Tues-Fri 9am-12pm and Sat/Sun- 9am-12pm or 12.30pm-3.30pm. CLOSED Mondays and Public Holidays. During school holidays an afternoon session 12.30-3.30pm will operate Tues-Fri.
- **10% discount** on Discovery Space Gift Shop purchases (excludes sale items).
- **\$10 Member Guest Rate** – for any guests that attend with a Member.
- **15% off membership at Science Space** - Experience the fun with our friends at Science Space, located at UOW Innovation campus.
- **Member parking** access to limited undercover member parking*

***Member Car Park Important Information:**

The members' car park is only available to members for the specific purpose and duration of visiting the Early Start Discovery Space. The members' car park is located beneath the Discovery Space building and is allocated based on availability at the time of your arrival. There is only one car park space permitted per family membership. In the event that the carpark is at capacity please proceed to either the FREE Carpooling area in P4 (if you have 3 or more people in your car, including children) or the P4 Western Carpark where parking fees apply or please consider using public transport.

DISCOVERY SPACE MEMBERSHIP TERMS AND CONDITIONS

1. Prices are valid as of 31 July 2020.
2. The Early Start Discovery Space does not pro-rata, transfer or refund memberships after the initial cooling off period.
3. A Discovery Space Annual Membership is valid for a fixed period of 12 months from the date of purchase. Please retain your receipt for your records. This is not an ongoing membership. Access and use of rights and privileges to your membership are valid until the end date.
4. It is the responsibility of the member to maintain their membership validity. The primary membership cardholder is responsible for ensuring the details of their Membership are correct at all times.
5. Memberships can be upgraded to include additional services (additional adult, child, transferable pass). There is a maximum of eight (8) people per membership permitted, inclusive of transferable pass. Any additional services (additional adult, child, transferable pass) added to membership will expire when the initial membership expires.
6. A Transferable Pass is only valid for ONE additional guest per visit and accompanied by a named membership cardholder. Limit of ONE (1) per membership. No discounts apply.
7. The Early Start Discovery Space reserves the right to terminate your membership if you:
 - a. fail to comply with these terms & conditions;
 - b. abuse any privilege afforded to you under the Membership program;
 - c. Reproduce an Early Start Discovery Space membership card in any form;
 - d. Or misuse your membership card or breach the conditions of entry.
8. Unauthorized or unlawful resale or fraudulent use of any membership card or benefit is grounds for seizure and cancellation of the membership card without compensation.
9. All memberships must contain a minimum of one (1) adult and one (1) child and not exceed eight (8) people.
10. Your membership card is **NOT TRANSFERABLE**. Only the named persons listed on your membership may use it. Failure to present your membership card on request could result in the payment of full admission. People within the membership package will have photo ID attached to their name.
11. Membership privileges are available only on general admittance and **DO NOT** apply to pre-school/school excursions and birthday parties held within the Discovery Space.
12. Membership privileges and entry are only available on the presentation of your membership card and must be presented upon arrival.
13. To qualify for a concession membership, an adult/child going on to the membership must show proof of concessional status and photographic identification of a Centrelink Health Care Card, Pensioner Concession Card or Veteran Card. Limit of one (1) discount per membership.

14. To qualify for the 15% discount membership, an adult/child going on to the membership must show proof of a current Student, Teachers Federation, UOW Staff, Wollongong/ Shellharbour City Library, IMB or Science Space Member card. Limit of one discount per membership.
15. Membership purchases with Creative Kids vouchers must contain one adult and the named child on the Creative Kids voucher.
16. The Early Start Discovery Space reserves the right to update or change the terms, conditions, and membership benefits at any time without prior notice.
17. You may defer your membership for a minimum of 2 weeks and a maximum of 8 weeks total in two week increments. The deferral may be for any reason (including personal, holidays, medical, injury and illness). You must give us prior written notice to email address discovery-space@uow.edu.au in order for your membership to be deferred. Your membership expiry end date will be extended by the period of a deferral. You will receive a confirmation once this has been received. If a deferral is required due to medical reasons longer than the maximum duration a medical certificate will be required with a start and end date.
18. Your cooling off period is 7 days from the date of joining. You may cancel your membership during the cooling off period without cause or reason. You must provide written notice of the cancellation of your membership to email address discovery-space@uow.edu.au within the cooling off period. You will receive a confirmation once this has been received. Any fees that are required to be refunded to you will be paid to you within 7 days after you have cancelled your membership. In determining the refund amount, we are entitled to deduct from the amount paid by you for services provided to you. You must pay for each of the sessions attended at a price equivalent to the current general entry visit rate. Creative Kids vouchers are unable to be refunded and cannot be transferred to any other services.
19. The Early Start Discovery Space collects & manages your personal information in a professional and responsible manner following the Australian Privacy Principles. The information provided by you will only be used for Early Start Discovery Space purposes, such as the administration of your membership, the provision of Early Start Discovery Space goods & services, planning research & marketing of the Membership program. The Early Start Discovery Space will not disclose, sell, distribute, share or otherwise pass on your personal information to any third party. You may choose not to provide your details upon joining, however, if you do not provide your details we will not be able to administer your membership or provide you with some or all membership benefits. For more information visit <http://earlystartdiscoveryspace.edu.au/privacystatement/>
20. The Early Start Discovery Space shares its space with the greater Early Start and University. Students from the Early Years, Education, Psychology and occasionally other faculties may use the Discovery Space to run activities, practice their skills, observe how spaces are used or how children interact with those spaces. While some observations may be noted, no identifying content will be recorded, nor data collected without your permission. If you have a concern about any students in the Discovery Space please chat to our staff on the day to find out more.