

Party Frequently Asked Questions

How do I secure my Party Booking?

The \$100 deposit is required at the time of your booking.

Can we bring our own decorations?

At the Discovery Space, we understand you may want to personalise the party space, to assist with this we are able to provide 20-30 minutes before the party to set up.

We do require you to let us know in advance when bringing your own decorations.

Please remember NO helium balloons or confetti are allowed, all decorations must be taken with you at the end of your party booking.

Can we bring our own food and drinks?

Yes you certainly can! All food and drinks must not leave the Party Room and any food left at the end of the event will be discarded. No external cooking facilities are allowed in the Discovery Space.

Remember to bring candles, tongs, and serving plates for adults if you require.

No alcohol can be served/consumed on our premises.

Please remember to bring take-home containers if you expect to have left overs.

Does the party package involve a Party Guide?

We have party guides who will set up the party room, bring in your catering (if ordered through the Discovery Space), clean up after the party (excluding decorations you have brought), and make sure your guests have a great experience at the Discovery Space.

However, they do not assist with serving food/cake. Your party guide can assist in calling all of your guests back to your room for food/cake and they can assist in showing children different areas of the Discovery Space if they have never been here before.

Is it possible to extend my party?

All party times go for 2 hours and are allocated at the time of booking and are non-negotiable. However, we do allow guests to stay in the Discovery Space after the party has finished.

Do I have to pay for guests if they are members?

Yes, all children are charged irrespective of being a Discovery Space member and must be paid for in addition to their membership.

Parents / carers must supervise their children at all times in accordance with our entry terms and conditions. We do not encourage children to be dropped off at parties.

What is in the party room (including the kitchen facility)?

Discovery and Ultimate parties will be set up with the following:

- chairs and tables for children
- crockery (plates, bowls and cups) for children
- catering (if ordered)
- 4 additional adult chairs

Each Party room contains: a kitchen bench, 1 additional side table for cake/presents, fridge, freezer, dishwasher, microwave, sink, water jugs, Bluetooth speaker and cleaning supplies (dish cloths, spray and wipe, tea towels).

We do not have hot water available in any party rooms. Our onsite café (Ugly Duckling) is open to purchase hot drinks from.

You will need to bring your own reusable containers/foil etc. if you need to take any food home.

Do you have a wireless speaker, Wi-Fi or a TV?

We have Bluetooth speaker available though we do not have any TV's that are active to use.

There is no Wi-Fi available.